



DISCUSSION OF PERFORMANCE AND OUTCOMES MEASUREMENT PRESENTATIONS: THEMES AND IMPLICATIONS

Suzanne Gelber, Ph.D.
The Avisa Group

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MAJOR THEMES AND IMPLICATIONS

- Purpose of Performance Measures is Quality Improvement
- Important to distinguish between
 - Outcomes Measures
 - Patient Level
 - Population Level
 - Performance Measures
 - Clinician, Program and Plan Level
 - System Level Measures
- Patients have Outcomes; Clinicians and others Perform



MAJOR THEMES AND IMPLICATIONS

- Data quality in all its dimensions is the foundation of valid and reliable performance and outcomes measurement
- Tracking system level performance is complex and requires higher quality data than currently available
- Need to think of data quality first, not only data cleaning or record linking



MAJOR THEMES AND IMPLICATIONS

- Major stakeholders need to work together closely in order to create a consistent, comprehensive set of performance and outcome measures
- New resources required to reach this goal