

Incentive Manager (IM) Portal Update Change: 001

Dashboard Alerts for Visit Entry Reminders

Purpose

To support sites providing contingency management (CM) services through the Recovery Incentives Program, we have improved the IM portal by incorporating an alert/flag system within the portal to serve as reminders for entering visit outcomes. Please see below for an example:

The screenshot shows the 'CA DHCS State Incentive Manager' dashboard for a 'Treatment Clinic' with a 'Total Beneficiary Population: 12'. The table lists beneficiaries with columns for Results Entered, Week Days Remaining, Week Number, Provider, CM Start, CM End, Incentives Earned, Incentives Received, and UDT Results. Alerts are indicated by flags (red square) and warning icons (yellow triangle) next to beneficiary names.

Beneficiary	Results Entered	Week Days Remaining	Week Number	Provider	CM Start	CM End	Incentives Earned	Incentives Received	UDT Results
									T P+ N- U E M
Ryan Hernandez	1 / 2	1	6	Matthew Peterson	12/6/22	5/23/23	\$89.00	\$89.00	10 1 8 1 1 1
Celia Reynolds	1 / 2	1	6	Jessica Smith	12/6/22	5/24/23	\$76.00	\$76.00	10 2 7 1 1 1
Bruce Bullock	0 / 2	5	5	Matthew Peterson	12/11/22	5/28/23	\$40.00	\$40.00	9 3 4 3 3 3
Curtis Porter	0 / 2	6	5	Jessica Smith	12/13/22	5/30/23	\$41.50	\$41.50	9 3 5 1 1 1
Brett Conley	0 / 2	6	4	Matthew Peterson	12/18/22	6/4/23	\$60.00	\$60.00	8 2 6 0 0 0
Alyssa Dillon	0 / 2	7	4	Matthew Peterson	12/20/22	6/6/23	\$30.00	\$30.00	7 3 3 1 1 1
Sam Stevens	1 / 2	2	3	Jessica Smith	12/28/22	6/14/23	\$41.50	\$41.50	5 1 4 0 0 0
Amber McDaniel	1 / 2	2	2	Jessica Smith	12/30/22	6/16/23	\$31.50	\$31.50	3 0 3 0 0 0
Joseph Stewart	1 / 2	3	1	Matthew Peterson	1/2/23	6/19/23	\$10.00	\$10.00	1 0 1 0 0 0
Sonja Post	1 / 2	6	6	Matthew Peterson	1/6/23	6/23/23	\$21.50	\$21.50	10 3 4 3 3 3
Joshua Smith	1 / 2	5	5	Matthew Peterson	1/7/23	6/24/23	\$0	\$0	9 1 0 8 8 8
Stanley Marks	1 / 2	6	6	Jessica Smith	1/12/23	1/29/23	\$20.00	\$20.00	9 2 2 5 5 5

*The information above does not reflect real beneficiary information.

Beneficiaries with flags/alerts will filter to the top of the dashboard for quick view.

The addition of the flag appearing next to a beneficiary name will indicate:

- Beneficiary has 1 day in their treatment week remaining and has either 0 of 2 or 1 of 2 visit notes logged. During weeks 1-12, two visit notes *must* be logged each week.
- In weeks 13-24, this flag will appear if no visit note has been made by the last day of the treatment week.

The addition of the alert appearing next to a beneficiary name will indicate:

- Beneficiary does not yet have any visit entries logged for the treatment week.

You can hover over the icons for a brief description of each alert/flag.

If you have any questions or comments about these improvements, you may contact the Q2i Help Desk line at: **+1 (800) 454-1698**