

# Breakout Room Activity

Bay Area/Mid-State Region - June 1, 2022 (10:00 am - 12:00 pm)

***Please record your notes on your breakout room slide.***



# Breakout Room 1:

## **What are your key takeaways from your review of the PSAT?**

- The toolbox seems helpful.
- It's nice to have this meeting as a guide/safety net, things can get tangential when discussing this program in other settings.

## **Choose one area where you plan to take action for the sustainability of your program.**

- Trying to implement treatment into all disciplines and departments, so that MAT gets into every touchpoint.
- Trying to think within the primary care model.

## **Discuss the actions you can take to improve sustainability in that area.**

- Looking at the program evaluation section, making sure that anyone who is handling the data knows how to interpret and use that data.

# Breakout Room 2:

## What are your key takeaways from your review of the PSAT?

- Two things that popped up - the way to evaluate and scale.
  - System to use and help evaluate (1-7 odd number)
- Overview was pretty comprehensive and evaluates quite a few things. Didn't see anything missing, hoping to get some feedback from the group and if there is a missing component. Funding will always be a missing point.
- Effectiveness in La Clinica is folks accessing services, reversals, test strips. All these components help save lives.
  - Is there any room for improvement?
    - Always room for improvement - outreach efforts could be different than status quo, do a lot of events, and going out into the community or homeless encampment and hoping to be able to go back to where we were before COVID.
    - Outreach in street-level would be beneficial and room for growth. Zoom and via telephone is limited.
- X-waivered physicians not being able to use skills – patient needs not being met in community. Need to address gap in community.
- Systemic changes need to be advocated

## Choose one area where you plan to take action for the sustainability of your program.

- Increase capacity for MAT providers especially with inductions
- Providers who are x-waivered - trying to get time shortened for route of service (sooner appointments)
- Utilizing as much as possible for outreach approach - shift from org level to boots on the ground to get to individual level

## Discuss the actions you can take to improve sustainability in that area.

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# Breakout Room 3:

## What are your key takeaways from your review of the PSAT?

- Community resources need support especially around pharmacies (Environmental Support and Partnerships plays a huge role)
- Funding Stability a big issue due to different grant funding and the limited Medicaid dollars due to organizational and institutional barriers to mental health parity with medical care
- Organizational Capacity can be difficult and challenging with limited staff and clinical care
- Program evaluation challenges can be more difficult for indigent populations and field-based services that have different outcomes that may not easily be measurable

## Choose one area where you plan to take action for the sustainability of your program.

- Funding Sustainability

## Discuss the actions you can take to improve sustainability in that area.

- Golden Valley Health is looking for financial support for underinsured and uninsured patients
- Encompass looking for diversifying funding sources for long-term sustainment and collaborating with other agencies in central coast

# Breakout Room 4:

## What are your key takeaways from your review of the PSAT?

- Currently added a second Shift to see more patients from 3-10 pm due to client increase
- Working closer with community partnerships
- Incentives: holiday treats, cupcakes and other treats
- Intake guides include snacks, clothing drive

## Choose one area where you plan to take action for the sustainability of your program.

- Salvation Army and Delancey Street partnerships, abstinence only programs
- Same day response to online messages
- Facility intake process, lowering intake time.

## Discuss the actions you can take to improve sustainability in that area.

- Building partnerships with staff in other clinical and non clinical settings
- Peer help: people from the community engaging in keeping the area around the clinic safe for clients
- Transitional Jobs

# Breakout Room 5:

## What are your key takeaways from your review of the PSAT?

- Important to engage leadership - not always possible, yet there's support from CMO. Will submit "wish list" to CMO
- Hard to get MAT on agenda when COVID has taken up all the space
- Competing priorities

## Choose one area where you plan to take action for the sustainability of your program.

- Get attention back to MAT - many competing projects
- Reconnecting with jail staff
- Protecting staff from COVID
- Respond to list of people who have overdosed
- Health department and sheriff connections

## Discuss the actions you can take to improve sustainability in that area.

- Getting back on meeting agenda with stakeholder managers to discuss time allocation for MAT team
- Meetings with data systems, health IT, other strategic meetings - create
- Reconnect with law enforcement

# Breakout Room 6:

## What are your key takeaways from your review of the PSAT?

- A lot of patients depend on the grant; will need to find a new funding source once grant is over.
- Great connections with community, but biggest concern overall is funding source.
- Telehealth is helpful to patients, particularly in light of the pandemic. (Good portion of counseling is done on Zoom).

## Choose one area where you plan to take action for the sustainability of your program.

- Looking to other funding sources; applying for several grants; connecting with community members to explore other possible avenues.
- Returning to outreach will be important for us. Prior to COVID, main outreach strategies included going to food banquets and connecting with emergency rooms. Now, we connect with SUNs, which we didn't do previously.

## Discuss the actions you can take to improve sustainability in that area.

- No specific actions at this time, but discussion will take place soon!

# Breakout Room 7:

## What are your key takeaways from your review of the PSAT?

- TMWIHC: Scored the lowest on funding stability. Wasn't a surprise, but is a big thing for us to focus on. MAT program funded by SOR 2 grant, so if SOR 3 kicked in there would be no gaps. Would have to reshape the program to figure out service options for clients in the program if there were a gap. Would have to refer all patients over to the county without constant stream of funding. Could also refer patients to other entities in the area (e.g. Adventist Health).
- Partnerships and Strategic planning also scored lower - mainly for being stretched so thin. Community partners are also stretched thin. The work might look different being a DMC. Covid took put a big limit on coming together to do strategic planning with partners.

## Choose one area where you plan to take action for the sustainability of your program.

- Looking into ways to supplement funding.
- Should be able to bill for peer specialists soon.

## Discuss the actions you can to take to improve sustainability in that area.

- Want to push for Drug MediCal.
- Having strategic planning regularly.
- Now have a grant writer.